Export API

Base URL for export API is bot-specific `https://feedbot-${BotId}.azurewebsites.net`. Please use the `?code=...` query param or `x-functions-key: ...` HTTP header to perform token based authentication.

Get users data

> Calling this endpoint without timestamp filters can return very large amount of data and affect bot performance. Regular daily fetching of data from the past day is recommended approach.

`GET /api/management/export/userData`

Returns list of objects containing all user-scoped data which bot persists. Optional filters parameters:

- `notEmpty` use comma separated list of fields (in *camelCase* format) which should not be empty to include given user in the output list
- `fromTimestamp` and `toTimestamp` second-based UNIX timestamp to limit users in the output based on the date of last message
- `where...` where `...` is name of field which should be equal to the parameter value

`userId`
`timestamp`
`... all storages in camelCase ...`

Examples

- `GET https://feedbot-${BotId}.azurewebsites.net/api/management/export/userData?notEmpty=phone&fromTimestamp=1559901734` to get data of all users who have interacted with the bot after `06/07/2019 10:02:14` and have passed through question with `phone` storage
- `GET https://feedbot-${BotId}.azurewebsites.net/api/management/export/userData?whereGender=male&&code=${FunctionKey}` to get data of all male users

Get users data snapshot

`GET /api/management/export/userDataSnapshot`

Returns list of objects containing all user-scoped data snapshots (generated by the "clear user data" action) which bot persists. Usage and all params are the same as in "Get users data" API.

`userId`
`timestamp`
`... all storages in camelCase ...`

Get NLP logs

`GET /api/management/export/nlpLog`

Returns list of objects containing all inputs entered by the user which was not possible to process using conversation tree. Desired time range could be specified using `fromTimestamp` and `toTimestamp` second-based UNIX timestamp.

`userId`
`timestamp`
`dialogId`
`stepId`
`stepType`
`query`
`modelId`
`intent`
`result`
`processed`

Get outgoing emails

`GET /api/management/export/outgoingEmail`

Returns list of objects containing all emails sent by the chatbot incl. recipient, subject, body. Desired time range could be specified using `fromTimestamp` and `toTimestamp` second-based UNIX timestamp.

`userId`
`timestamp`
`body`
`from`
`recipients`
`replyTo`
`stepId`
`subject`

Get outgoing SMS

`GET /api/management/export/outgoingSms`

Returns list of objects containing all SMS messages sent by the chatbot. Desired time range could be specified using `fromTimestamp` and `toTimestamp` second-based UNIX timestamp.

`message`
`provider`
`recipients`

Get fuzzy question answers log

> This API method is available since bot hosting version v1.7.474

`GET /api/management/export/fuzzyQuestionAnswerLog`

Returns list of objects containing all utterances processed by the fuzzy question answer plugin. Desired time range could be specified using `fromTimestamp` and `toTimestamp` second-based UNIX timestamp.

`userId`
`timestamp`
`intent`
`score`
`text`
`stepId`
`dialogId`
`matched`
`otherClassifications`

Get integration log

> This API method is available since bot hosting version v1.7.474

`GET /api/management/export/integrationLog`

Returns list of objects containing all integration invocations. Desired time range could be specified using `fromTimestamp`

and `toTimestamp` second-based UNIX timestamp.

`userId`
`timestamp`
`url`
`method`
`requestBody`
`requestHeaders`
`responseStatus`
`responseBody`
`duration`

Get URL tracker

This API method is available since bot hosting version v1.7.474

`GET /api/management/export/urlTracker`

Returns list of objects containing row for every click on URL button in bot by every user including target URL and domain. Desired time range could be specified using `fromTimestamp` and `toTimestamp` second-based UNIX timestamp.

`userId`
`timestamp`
`domain`
`url`